

Escape Room: Social Media Info -- Frequently Asked Questions:

What is an Escape Room?

Escape rooms are a real-life adventure game where you and your team members have an hour to “break out” of a room by cracking codes, solving riddles, piecing together puzzles, and finding clues. This particular Escape Room places your party of 2-4 people in the role of amateur detectives, investigating a crime scene and working to solve a murder mystery before the killer strikes again!

Is There an Age Limit?

No, anyone can play! However, because our puzzles are designed to be challenging, guests under 12 must be accompanied by an adult. The game’s story revolves around a murder mystery and involves investigation of the scene of the crime: however, there are no graphic or gory elements.

How Much Does It Cost?

The cost to book the Escape Room is \$12 per adult (12 and up) and free for children (11 and under). Check the Facebook page for Phelps Library & STEAM Lab Makerspace for additional discounts.

Do I Need To Bring Anything?

No, all you need is a positive attitude and sense of adventure! Everything you need to play the game will be provided for you.

What If We Get Stumped?

Your Game Master will monitor your progress via cameras throughout the game, and will provide clues if you get stuck.

Are There Any COVID-Related Policies I Should Know About?

Your escape game will be private: whether you booked the room for 2, 3 or 4 people, your party will be the only ones in the room during the game. In order to ensure a safe experience for players, all props and surfaces will be cleaned and

sanitized in between games. Per state guidelines, players are asked to arrive wearing a mask or facial covering.

Sounds great! How do I book?

You must reserve your game time slot online, in advance, and payment is required at the time of booking. To book, visit [our event website](#). If you need help with the online reservation and payment system, stop by the Library during regular hours and a staff member can assist you. *When your game day and time arrives, please arrive 10-15 minutes before your scheduled start time, to receive instructions and complete paperwork.*

Are my tickets refundable?

Tickets are not refundable, but you can cancel and reschedule your game if an emergency arises. Call (315) 548-3120 no later than 60 minutes prior to your scheduled game.